

NEVADA STATE BOARD OF MASSAGE THERAPY

AGENDA ACTION SHEET

TITLE: Probation Review/Termination

MEETING DATE: March 22, 2023

APPLICANT: Chantal Roybal
REVIEW UNDER: NRS 640C.700

BACKGROUND INFORMATION:

Ms. Roybal's early probation termination application is before you today for review. In January of 2021, Ms. Roybal was granted a probationary license with a four-year term. Ms. Roybal has maintained a satisfactory probation over the two (2) years since her approval and is requesting to be granted an un-restricted massage license under NRS 640C.580 and is before you today for review under NRS 640C.700.

ACTION:

Approved Denied

PROBATION CONDITIONS: Per NRS 640C.710 Options for Respondent:

<input type="checkbox"/> A. Report all contact with law enforcement personnel within 48 hours after such contact occurs.	<input type="checkbox"/> B. Refrain from providing outcall services.
<input type="checkbox"/> C. Submit employment offers to the staff of the Board for review and approval.	<input type="checkbox"/> D. Submit to a random drug test at respondent's expense.
<input type="checkbox"/> E. Complete an ethics course within 90 calendar days of licensure.	<input type="checkbox"/> F. Submit to the Board a complete set of Fingerprints bi-annually/annually at licensee's expense.
<input type="checkbox"/> G. Take any other action that the Board deems appropriate -	

Required for Respondent:

Cooperate fully with Board staff to administrate term of probation.	Responsible for all administrative fees incurred by the Board as a result of their probation compliance
Attend Probation Orientation	Comply with all laws governing massage therapy
Notify any change in address, phone number, establishment or employment to the Board office within 10 calendar days per NAC.640C.085(3)	Take any combination of the actions set forth in paragraphs (a) through (g), inclusive.



Nevada State Board of Massage Therapy

1755 E. Plumb Lane Suite 252

Reno, NV 89502

Phone (775) 687-9955

Fax (775) 786-4264

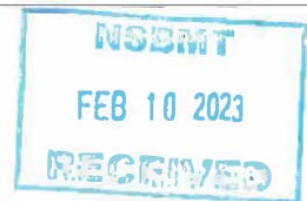
Email: nvmassagebd@lmt.nv.gov

Website: <http://massagetherapy.nv.gov>

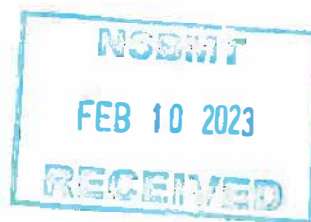
TERMINATION OF PROBATION

Please type or print legibly all portions of this application for termination of probation. Please complete this document in its entirety and return the original to the Nevada State Board of Massage Therapists at the address shown above. Use N/A for items not applicable. Incomplete applications will not be processed.

Applicant Name Last		First		Middle Initial	
Royal		Chantal			
List all other names previously or currently being used by you					
Residence address (do not list Post Office boxes or mailbox drop addresses)					
Street		City	State	Zip	
Residence address (if less than 1 year)					
Street		City	State	Zip	
Mailing address (if different than the residence address)					
Street or PO Box		City	State	Zip	
Business Name:					
Massage Heights					
Business Address					
Street		City	State	Zip	
1371 W Warm Springs Rd		Henderson	NV	89014	
Home Phone	Cell Phone	Business Phone	Gender		
			Male <input type="checkbox"/>	Female <input checked="" type="checkbox"/>	
Social Security Number		Date of Birth	Place of Birth		
			California		
Application Screening Questions (use additional sheets of paper if needed)					
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <p>1. Have you ever had any disciplinary proceedings instituted against you relating to your license to practice massage?</p> <p>If yes, complete the following:</p> <p>Date of Revocation/suspension/surrender/ or any other disciplinary action: _____</p> <p>Licensing Agency/jurisdiction that took action: _____</p> <p>Name and Address of Employer/supervisor: _____</p> <p>Reason for action: _____</p>					



<input type="checkbox"/> Yes <input type="checkbox"/> No	<p>2. Have you ever been arrested or convicted, within the 10 years immediately preceding submission of this application, of a felony or for any crime involving violence, prostitution or any other sexual offense?</p> <p>If yes, complete the following: Date of Charge/offense: _____ Name and Address of Law Enforcement Agency: _____ Charge: _____ Disposition: _____</p>
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<p>3. Do you currently use any chemical substances that would in any impair or limit your ability to practice the full scope of massage?</p> <p>If yes, you must submit:</p> <ol style="list-style-type: none"> A letter of explanation that addresses the impairment or limitations of practice A letter of reference from you current/last employer A copy of your last employment evaluation If you are using the chemical substance as a confirmed medical necessity, a letter from your treating practitioner documenting the diagnosis and medical necessity for the use of chemical substances, including any practice limitations.
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<p>4. Are you currently in recovery for chemical dependency, chemical abuse or addiction?</p> <p>If yes, you must submit:</p> <ol style="list-style-type: none"> A letter of explanation describing your recovery experience, including length of continuous recovery, treatment, and current recovery activities Documentation from knowledgeable individual(s) documenting your length of sobriety Documentation of inpatient or outpatient chemical dependency treatment.
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<p>5. Do you currently have a medical or psychiatric/mental health condition which in any way impairs or limits your ability to practice the full scope of massage?</p> <p>If yes, you must submit:</p> <ol style="list-style-type: none"> A letter of explanation regarding your condition, whether temporary or permanent, including diagnosis, past hospitalizations, date of last treatment, current treatment plan, and how your condition may interfere with your ability to practice the full scope of massage safely Documentation from treating practitioner regarding the diagnosis, (Axis I-V for psychiatric diagnosis), medications, current status and treatment plan, the extent of condition, and statement regarding your ability to carry out massage duties reliably and with good judgment.





Nevada State Board of Massage Therapy

1755 E. Plumb Lane Suite 252
Reno, NV 89502
Phone (775) 687-9955
Fax (775) 786-4264

Email: nvmassagebd@lmt.nv.gov
Website: <http://massagetherapy.nv.gov>


Affidavit of Applicant / Authorization of Release

I, Chantal Roybal, certify that I am the person described and identified in this application;

I have answered all the questions truthfully and completely, and any documents that I have provided in support of my application are, to the best of my knowledge, accurate.

I authorize all institutions or organizations, including educational institutions and organizations, my references, employers (past and present), business and professional associations (past and present) and all governmental agencies and municipalities (local, state, federal and foreign) to release to the Nevada State Board of Massage Therapists any information, files or records required by the Nevada State Board of Massage Therapists in connection with processing this application for termination of Probation.

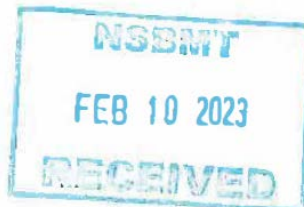
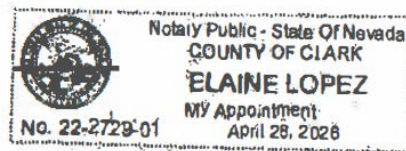
I understand that furnishing false or misleading information or failing to furnish required information on this application may be cause for the denial, suspension or revocation of my license to practice Massage Therapy in the State of Nevada.

Signature of Applicant:  Date: 1/20/2023

State of Nevada
County of Clark

Signed and sworn to before me this 20th day of January, 2023 by Chantal Roybal, who personally appeared before me.


Notary Public Signature
April 28, 2026
Notary commission expiration date



[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

e. Review Application of Chantal Roybal. (For Discussion and Possible Action)

Ms. Roybal was present.

Ms. VanHorn presented the application to the Board – Ms. Roybal’s massage application is before you today due to potential criminal history that could not be approved administratively. Ms. Roybal was arrested for DUI and battery on a protected person on November 7, 2018 by Las Vegas Metropolitan Police Department. Roybal is requesting to be granted a license under NRS 640C.400 or 420 and is before you today for review under NRS 640C.700. Staff’s recommendation is to approve this application with probation for two years with restrictions.

Board members questioned Ms. Roybal regarding her arrest and how she plans to ensure the Board that this behavior will not continue.

Motioned by Richard Fields for four (4) years’ probation, must work under supervision with quarterly reports for the first year, reports every six (6) months for the next three (3) years, report encounters with law enforcement and any issues with on the job related to massage within four (4) business days and if an opportunity for self-

employment becomes available Ms. Roybal may come before the Board for modification of probation, seconded by Lorna Benedict.

Vice Chair Deirdre Stunk stated for the record “Sorry, I am listening to all the great conversation. I too agree, I think you need to have a business plan. I just wanted to state, please don’t go into massage someplace, working in a business where you are just going to get by, because that never reflects well on any other therapists. So really make a good decision on where you want to go and work some years to be successful in the business before you try to go out and into your own business. I think giving her a license to practice is a pretty big gift, given the abuse of our front-line workers. Everyone knows I am the second chance girl, but I think it is a terrible decision. I also wonder if we shouldn’t put some sort of drug/alcohol testing. She has stated, she hasn’t drunk since, I am a little concerned that that she was so intoxicated that in her words “she doesn’t remember” that happening again, it is just really fresh. I am having trouble with not taking the responsibility. I read her letter and it feels like fully accountable. Come forward, say this is what I did, it was a horrible mistake, I accept responsibility, whether I remember, or I don’t, it is or was a horrible thing to do.”

Motioned by Richard Fields to amend current motion to add random alcohol and drug testing for the first year of probation paid for by the respondent, seconded by Lorna Benedict. Motion carried unanimously.

Motioned by Richard Fields to amend current motion to add paid for by the respondent, seconded by Lorna Benedict. Motion carried unanimously.

Motioned by Richard Fields for four (4) years’ probation, must work under supervision with quarterly reports for the first year, reports every six (6) months for the next three (3) years, report encounters with law enforcement and any issues on the job related to massage within four (4) business days, random drug and alcohol testing for one (1) year paid for by the respondent, and she may come before the Board for modification of probation, seconded by Lorna Benedict. Motion carried unanimously.

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]



**Nevada State Board of Massage
Therapy**

1755 E. Plumb Lane Suite 252

Reno, NV 89502

Reno Phone (775) 687-9955

Fax (775) 786-4264

Email: nvmassagebd@lmt.nv.gov

Website: <http://massagetherapy.nv.gov>

February 21, 2023

Chantal Roybal

Re: Notice of meeting of the Nevada State Board of Massage Therapists to consider your character, alleged misconduct, competence, or physical or mental health.

Dear Ms. Roybal;

In connection with your Request for Termination of Probation, the Nevada State Board of Massage Therapy may consider your character, alleged misconduct, competence or physical or mental health at its meeting on March 22, 2023. There will be no physical location for this meeting. Participants can join the meeting via Zoom. The meeting will begin at 9:00 a.m:

Zoom sign-in available at 8:30 a.m.

Register in advance:

<https://us06web.zoom.us/j/85370113332?pwd=UnV1bFcvUWgxTElZYzJVbjdjOkMrZz09>

Meeting ID: 853 7011 3332

Password: 244142

Dial by your location

+1 253 215 8782 US (Tacoma)

+1 346 248 7799 US (Houston)

+1 669 900 6833 US (San Jose)

+1 301 715 8592 US (Washington DC)

+1 312 626 6799 US (Chicago)

+1 929 205 6099 US (New York)

The meeting is a public meeting. You are not required to attend; however, attendance is recommended. Pursuant to NAC 640C.070 your completed investigation results may be discussed. You may choose to have an attorney or other representative of your choosing present during the meeting, present written evidence, provide testimony, present witnesses relating to your character, alleged misconduct, professional competence, or physical or mental health. Please be aware you are one of many agenda items, and the Board may take items out of order.

If the Board determines it necessary, after considering your character, alleged misconduct, professional competence, or physical or mental health whether in a closed meeting or open meeting, it may take administrative action against you at this meeting. This informational statement is in lieu of any notice that may be required pursuant to NRS 241.034. This notice is provided to you under NRS 241.033.

In the event you need an interpreter, please provide one at your own expense.

If you have any questions, please feel free to contact the office at (775) 687-9955.

Sincerely,



Sandra J. Anderson
Executive Director

9489 0090 0027 6447 8866 92

Tereza Van Horn

From: Destiny Peterson-Bacca
Sent: Wednesday, March 8, 2023 1:57 PM
To: Nevada Board of Massage Therapists
Cc:
Subject: Chantal Royal character letter

Follow Up Flag: Follow up
Flag Status: Flagged

WARNING - This email originated from outside the State of Nevada. Exercise caution when opening attachments or clicking links, especially from unknown senders.

To Whom It May Concern,

I am writing this email in regards to Chantal Roybal as a character letter to help encourage you to lift her probation on her license. I have been blessed and honored to work with Chantal since February of 2021. I first met her when she started her career in 2021 at Massage Envy when I had hired her at the time at the St.Rose location. At the time of her employment there she quickly grew her clientele based off her professionalism and her skills of being a Massage Therapist. All though her career ended at Massage Envy in 2022 she relocated to Massage Heights@ Adobe Plaza 2/14/2022 and since then has thrived with her skills and professionalism. Clients absolutely adore her and love her. I have watched her grow in her profession over the last two years and I have worked with many therapists over the last seven years, however I have never worked with some quit like Chantal. She is punctual with her time and she takes her job and career very seriously.

I highly recommend considering lifting her Massage License off of probation so she can continue to pursue bigger and better opportunities with her career.

If you have any questions, please contact me by email or by phone Monday through Friday 11am to 7pm.

Thank you and have a wonderful day!

Destiny Peterson Bacca
Director of Training & Operations/Retreat Director
Massage Heights Adobe Plaza #46
1371 W. Warm Springs Rd. STE. B
Henderson, NV 89014
702-431-1300