

EXHIBIT 6

To: [Manager, Lapis & Oak](#)
Cc: [Katelynn Shultz](#)
Subject: Re: Sale Receipt

Thank you for sending this to me.

Tommy spoke with the guest and she will be coming back for an assessment/massage with him free of charge (unless otherwise noted by him after her service).

In the future, all guests need to have their time, service, and therapist confirmed at check-in. Using our check-in Kiosk will help you with this. Please take the time now to walk guests through the process of using the kiosk so that they become familiar with it - this will not only ensure the information about time, service, and therapist is clearly communicated, this will assist the Front Desk with high volume traffic during peak hours.

Thank you, Ladies!

Misty J. Maher | Lapis & Oak, LLC

www.lapisandoak.com

From: Manager, Lapis & Oak
Sent: Thursday, October 7, 2021 10:48 AM
To: Misty Maher
Subject: FW: Sale Receipt

Here you go ~

From: [Genna Young](#)
Sent: Wednesday, October 6, 2021 8:47 PM
To: [Manager, Lapis & Oak](#)
Subject: Fwd: Sale Receipt

Hello!

I hope all is well. I just wanted to follow up on a massage I had this evening to provide some feedback, and correct a billing error (see summary below).

Feedback

I just wanted to provide some feedback on my experience this evening because I was slightly upset. I had booked my session specifically to see Liz based on her bio and her status as lead. I was confirmed for Liz, but my therapist was switched to SJ when I arrived. I would have preferred to have the therapist I picked when I scheduled the appointment. If I would have known the therapist changed I would have cancelled or rescheduled, and I'm not sure why this was never mentioned to me. I am particular about the experience/my massage therapist because I have an injury. Liz's bio emphasized muscle scraping (which I came in for) and work on long-term injuries (which I also came in for). I just feel

like I would have had a better experience had my request been honored. I'm not sure that my injury was addressed properly because I am in more pain now than when I came in.

Billing Error

I came in at 5:30 for an 80 minute and treated my partner (Joshua) to a 50 min at 6:00. When I checked out I enrolled in a membership and was told that I could use the 10% off guest to discount my partner's massage. However, this was not reflected in the billing summary/was not applied. Can you please refund me the difference? Thank you!

Best Regards,

Genna Young

----- Forwarded message -----

From: Joshua Eredics

Date: Wed, Oct 6, 2021 at 8:26 PM

Subject: Fwd: Sale Receipt

To: Genna Young <

Begin forwarded message:

From: Lapis & Oak Spa And Salt Lounge

Date: October 6, 2021 at 7:00:35 PM PDT

To:

Subject: Sale Receipt

Reply-To: The L&O Team <

Lapis & Oak

Lapis & Oak Spa And Salt Lounge

615 S. Green Valley Parkway

Ste 120

Henderson, NV 89052

(702) 848-2424

manager@lapisandoak.com

www.lapisandoak.com
Transaction : 2021100600020

Wed 10/6/21
7:00 PM

Lizzy Drawer
Lizzy

DESCRIPTION	QTY	PRICE
Eredics, Joshua		
Mas50Min: 50 Minute Custom Massage	1	\$99.00
Nicole		
	Total Items	1
	Subtotal	\$99.00
	Tax	\$0.00
	TIPS	\$14.00
	TOTAL	\$113.00
	Visa	\$113.00
	Tendered	\$113.00
	Change	\$0.00
	GRATUITY	
	Nicole	\$14.00

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Facebook: <http://www.facebook.com/lapisandoak>
Instagram: <http://www.instagram.com/lapisandoak>
Pinterest: <http://www.pinterest.com/lapisandoak>
YouTube: <http://www.youtube.com/lapisandoak>

Sent from my iPhone

exhibit 7

On Oct 9, 2021, at 10:09 PM, Misty Maher

Hi Genna,

This email serves as a confirmation that your membership with Lapis & Oak Spa and Salt Lounge has been canceled, effective on 10/09/2021.

We wish you the best of health.

Sincerely,

The Lapis & Oak Team

exhibit 6

From: Manager, Lapis & Oak
Sent: Saturday, October 9, 2021 9:31 PM
To: Misty Maher
Subject: Fwd: Cancel Membership Effective Immediately

From: Genna Young
Sent: Saturday, October 9, 2021 9:22:30 PM
To: Manager, Lapis & Oak
Subject: Cancel Membership Effective Immediately

To whom it may concern,

I was injured during a massage at Lapis and Oak. Please cancel my membership effective immediately. See attached medical note for justification. Thank you.

Sent from my iPhone
<Release Form.pdf>

Misty Maher

exhibit 8

From: Genna Young
Sent: Sunday, October 10, 2021 12:34 PM
To: Misty Maher
Subject: Re: Cancel Membership Effective Immediately

Misty,

I have no interest in speaking to you any further. This has already cost me too much of my time.

Thanks

Sent from my iPhone

On Oct 10, 2021, at 12:29 PM, Misty Maher <misty@lapisandoak.com> wrote:

Hi Genna,

I would love the opportunity to speak with you over the phone in more detail if you are open to it. To be completely transparent, I did see the review you left us, so I believe I have some understanding of what your experience was. But, because I haven't had the opportunity to speak with you, I believe it would be beneficial to discuss this direct.

My cell number is

Thank you,
Misty

Misty J. Maher | Lapis & Oak, LLC

www.lapisandoak.com

From: Genna Young
Sent: Sunday, October 10, 2021 9:12 AM
To: Misty Maher
Cc: Katelynn Shultz
Subject: Re: Cancel Membership Effective Immediately

Would it be possible to refund my enrollment fee? You know since I have emergency room bills to pay now. Thanks