

Kathrin A. Swanson

From: Kathrin A. Swanson
Sent: Thursday, February 3, 2022 10:24 AM
To:
Cc: Christine Brunner
Subject: Outcall Inspections

Dear Licensee,

According to our records, you have indicated that you provide outcall massage therapy services. In order to protect the public, we are now conducting sanitation inspections for all licensees that provide outcall massage. The inspections will take place remotely by Zoom and should take 5-10 minutes. **Please call Christy Brunner at (775) 224-8653 to schedule your inspection.**

If you no longer provide outcall services, or are no longer practicing massage, please respond to this email with your name, licensee number and current status (example: do not provide outcall/not practicing massage). Once we receive this information, we will update your file.

You will need to call to schedule your inspection if you are performing outcall massage or email with your current outcall status by **February 18, 2022**.

Kathy Swanson
Administrative Assistant II
Nevada State Board of Massage Therapy

Kathrin A. Swanson

From: Kathrin A. Swanson
Sent: Tuesday, March 1, 2022 2:48 PM
To: Christine Brunner
Subject: 2nd Notice Outcall Inspection

Dear licensee,

We are now conducting outcall inspections for 2022. You may have had an outcall inspection at some point in 2021, however you still need to have an outcall inspection for 2022. New for 2022, we will not be conducting the outcall inspections throughout the year and instead will get them all done before April 2022. **Please call Christy Brunner at (775) 224-8653 to schedule your inspection as soon as possible.**

If you no longer provide outcall services, or are no long practicing massage, **please respond to this email with your name, license number and current status** (Ex: do not provide outcall/not practicing massage). Once we receive this information, we will update the outcall list to reflect that you do not need an inspection. The next time you complete your renewal, please make sure you do not mark the box that indicates that you are performing outcall.

You will need to call to schedule your inspection if you are performing outcall massage or email with your current outcall status **by Friday, March 18, 2022.**

Christy Brunner
Compliance Investigator
Nevada State Board of Massage Therapy
1755 E. Plumb Lane #252
Reno, NV 89502
(775) 224-8653



Nevada State Board of Massage Therapy

1755 E. Plumb Lane Suite 252

Reno, NV 89502

Phone (775) 687-9955

Fax (775) 786-4264

Email: nvmessagebd@state.nv.us

Website: <http://massagetherapy.nv.gov>

April 6, 2022

Chunmiao Hou

Re: Outcall Inspections

Dear Ms. Hou:

On your last renewal you indicated that you perform outcall massage. To protect the public, we are now conducting sanitation inspections for all licensees that provide outcall massage.

We have made several attempts to contact you by email at the email address you have on file with the Board and we have not received a response. This letter will serve as your final notice. You now have 60 days to comply or you will receive a notice to appear before the Board for violation of NRS 640C.700(8). You need to call (775) 224-8653 to schedule your outcall inspection. If you no longer provide outcall services, or are no longer practicing massage, send an email to cbrunner@lmt.nv.gov with your name, license number and current status (i.e. do not provide outcall/not practicing massage). Once we receive this information, we will update your file.

Per NRS 640C.700(8), the Board may initiate disciplinary action against a holder of a license, if the holder of the license: (8) Has failed to provide information requested by the Board within 60 days after receiving the request. Per NRS 640C.710 disciplinary action may include, but is not limited to, fines, fees, and a public reprimand.

Respectfully,

Christy Brunner
Compliance Investigator
Nevada State Board of Massage Therapy