

Tereza Van Horn

From: Todd Hosein
Sent: Wednesday, March 30, 2022 2:09 AM
To: Nevada Board of Massage Therapists
Subject: Reference for Ms. Joleen Kwan

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March 29, 2022

Nevada State Board of Massage Therapy
1755 E. Plumb Lane
Suite 252
Reno, NV 89502
nvmessagebd@lmt.nv.gov

Re: Ms. Joleen Kwan

To Whom It May Concern,

Please consider this letter as a character reference on behalf of Joleen Kwan, and a strong personal endorsement for her to be granted her massage therapy certification and license from the state of Nevada.

Having been a business partner close friend of Joleen's for over a decade, I can personally vouch for her integrity, high ethical standards, business sense and other key attributes needed to succeed as a professional massage therapist in any state, domestic or international.

Joleen is a person who always follows through on her commitments, and will give her unwavering effort toward seeing tasks through to their completion. Her ability to address multiple responsibilities concurrently, without compromising productivity or progress toward successful outcomes, will serve her well in any endeavor she pursues as a masseuse. She relies on her calendar to schedule her personal and professional obligations, and sticks to it with discipline and self-control that is very rare.

Joleen also is very perceptive in her attention to detail, and has shown a great deal of creativity in solving problems and navigating the daily challenges that every business operation encounters. She is a great communicator and willingly shares her marketing concepts and strategies for growing customer base capitalizing on market demand. She is also a very careful planner, and thoughtfully considers business opportunities, budgets and logistics before making decisions on the best action to take.

While all of these attributes will be important for her success, it is her empathetic and compassionate personality which will best serve her as a massage therapist. By nature, Joleen loves to help people and animals, sacrificing her money and personal time to do so when needed. Her pursuit of a career in massage therapy comes from an innate desire to help people of all ages, and alleviate their pain and suffering through the healing art of massage.

Thanks for your consideration, and please let me know if you have any questions or need additional input in support of Joleen's case.

Regards,

Todd Hosein

Stanford University, Class of 1991

[Sent from Yahoo Mail on Android](#)



March 28th, 2022

RE: LETTER OF REFERENCE

Dear Sir/Madam,

Ms. Joleen Kwan has been employed at Lazeez for the past five years. She started work in 2017 as a server and progressed to a senior server post because of her dedication and continuous hard work.

I have found Joleen to be trustworthy, efficient, honest and well organized in her role. Joleen always goes extra mile to get her job done. Joleen has brought new ideas which helped in organization at Lazeez.

She has helped my business with her management skills by designing and printing promotional materials which resulted in increased sales.

I believe Joleen will be a valuable asset for any organization or company.

Sincerely,

Umaima Khan

CEO at Lazeez Grill

Email: LazeezGrill@outlook.com

www.LazeezGrill.org

Jude A Figueroa
11588 Aruba Beach Av
Las Vegas, Nv 89138
702-767-2656

Re: Joleen Kwan Character Letter

March 28th, 2022

To whom it May Concern:

My name is Jude Figueroa. I have known and worked with Joleen over the years at Lazeez Restaurant. She is a great worker and a phenomenal trainer. She is responsible and always willing to help out, or cover any shift or duty that's needed.

She is responsible for training all the new employees. She teaches them how to take orders, and pack deliveries. She teaches how to make drinks, and is a great server. She has exceptional customer service and is always friendly. She has many responsibilities as well. She is in charge of scheduling, ordering stock, managing inventory, and parties, chore charts, and maintaining the front staff employees as well. She even does all the advertisements and prints all the flyers for Lazeez.

She does a lot for the restaurant! She helps keep it all together and help solve any problems. She is the best manager I ever had. I am thankful I learned so much from her.

Thank you for your time,

Jude Figueroa